

VSbulletin

VSbulletin 082 – Adverse Weather – Pacific Northwest Weather

We need to let you know that due to forecasted weather conditions in the Pacific Northwest weather, we are offering customers travelling to, through or from the below destinations on February 8-9, 2019, options to rebook to later date.

This policy does not indicate that any particular flights will be disrupted and passengers should check virginatlantic.com for their flight status

We are offering customers travelling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Date	Affected Destination	Permitted Travel Period
February 8-9, 2019	VS operated flights VS* flights from / to / through Seattle (SEA) Eugene (EUG) Medford (MFR), Portland (PDX), Richmond (RDM), ,Vancouver (YVR)	February 8 – 12, 2019

Rebooking Policy:

1) Rebook for travel up to February 12, 2019

- Rebook travel in the same booking class, or, if original booking class is not available, re-book in the lowest available class in the same cabin. No additional collection or change fee will be charged.
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO PACIFIC NORTHWEST WEATHER

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO PACIFIC NORTHWEST WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked on/before revised travel date.

2) Reroute for travel up to February 12, 2019

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- Re-route using a direct VS/VS* service to the same destination.
- Re-route using a VS service with a VS* connection, to the same destination.
- Passengers wishing to travel to/from an alternative destination on a VS/VS* service will be subject to a fare difference, but will not be charged any change fee provided new travel dates are within the permitted travel period
- Rebook travel in the same booking class, or, if original booking class is not available, re-book in the lowest available class in the same cabin. No additional collection or change fee will be charged.
- Update the SI field with the following information:

SI REROUTE CHANGE DUE TO PACIFIC NORTHWEST WEATHER

- Please reissue tickets to include “**INVOL REROUTE DUE TO PACIFIC NORTHWEST WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked on/before revised travel date.

Refunds – will be as per the fare conditions of the ticket.

For the most up to date information on any forthcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

For Delta’s up to date information please visit Delta Pro: <https://pro.delta.com/content/agency/gb/en/home.html>

If you have any questions about VS operated flights, please contact Sales Support at us.salessupport@fly.virgin.com or on 1-800-862-8621.

For all other VSbulletin information, please visit: http://www.vsflyinghub.com/en_us/vsbulletin