



# VSbulletin

## VSbulletin 081 – Adverse Weather – UK Winter Weather

We need to let you know that due to forecasted weather conditions in the UK, we are offering customers traveling to, through or from London Gatwick, London Heathrow and Manchester on January 31-February 1, 2019, options to rebook to later date.

This policy does not indicate that any particular flights will be disrupted and passengers should check [VirginAtlantic.com](http://VirginAtlantic.com) for their flight status

We are offering customers traveling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Date	Affected Destination	Permitted Travel Period
January 31– February 1, 2019	VS operated flights VS* flights from / to / through London Heathrow (LHR), London Gatwick (LGW), Manchester (MAN)	January 29 – February 4, 2019 inclusive

### Rebooking Policy:

#### 1) Rebook for travel up to February 4, 2019

- Rebook travel in the same booking class, or, if original booking class is not available, re-book in the lowest available class in the same cabin. No additional collection or change fee will be charged.
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:

#### **SI FOC DATE CHANGE DUE TO UK WINTER WEATHER**

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO UK WINTER WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked on/before revised travel date.

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## 2) Reroute for travel up to February 4, 2019

- Re-route using a direct VS/VS\* service to the same destination.
- Re-route using a VS service with a VS\* connection, to the same destination.
- Passengers wishing to travel to/from an alternative destination on a VS/VS\* service will be subject to a fare difference, but will not be charged any change fee provided new travel dates are within the permitted travel period
- Rebook travel in the same booking class, or, if original booking class is not available, re-book in the lowest available class in the same cabin. No additional collection or change fee will be charged.
- Update the SI field with the following information:

### **SI REROUTE CHANGE DUE TO UK WINTER WEATHER**

- Please reissue tickets to include “**INVOL REROUTE DUE TO UK WINTER WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked on/before revised travel date.

**Refunds** – will be as per the fare conditions of the ticket.

For the most up to date information on any forthcoming disruptions, please visit our website:  
<http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

For Delta’s up to date information please visit Delta Pro:  
<https://pro.delta.com/content/agency/gb/en/home.html>

If you have any questions about VS operated flights, please contact Sales Support at [us.sale-support@fly.virgin.com](mailto:us.sale-support@fly.virgin.com) or call 1(800) 862-8621.

For all other VSbulletin information, please visit:  
[http://www.vsflyinghub.com/en\\_us/vsbulletin](http://www.vsflyinghub.com/en_us/vsbulletin)