

 VSbulletin

VSbulletin 080 – Adverse Weather – Atlanta Winter Weather

We need to let you know that due to the weather conditions in Atlanta we are offering customers traveling to, from or through on January 29-30, 2019 options to rebook to a later date or re-route via another gateway if traveling onward.

We are offering customers traveling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Date	Affected Destination	Permitted Travel Period
January 29-30, 2019	Atlanta	January 29 – February 2, 2019 inclusive

Rebooking Policy:**1) Rebook for travel up to February 2, 2019**

- Rebook travel in the same booking class, or, if original booking class is not available, re-book in the lowest available class in the same cabin. No additional collection or change fee will be charged.
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO ATLANTA WINTER WEATHER

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO ATLANTA WINTER WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked on/before revised travel date.

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2) Reroute for travel up to February 2, 2019

- Re-route from an alternative US Gateway, using a direct VS service to the same destination.
- Re-route from an alternative US gateway, using a VS service with a VS* connection, to the same destination.
- Re-route to an alternative US VS gateway, using a VS* connection to a VS service.
- Rebook travel in the same booking class, or, if original booking class is not available, re-book in the lowest available class in the same cabin. No additional collection or change fee will be charged.
- Update the SI field with the following information:

SI REROUTE CHANGE DUE TO ATLANTA WINTER WEATHER

- Please reissue tickets to include “**INVOL REROUTE DUE TO ATLANTA WINTER WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked on/before revised travel date.

Refunds – will be as per the fare conditions of the ticket.

For the most up to date information on any forthcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

For Delta’s up to date information please visit Delta Pro: <https://pro.delta.com/content/agency/gb/en/home.html>

If you have any questions about VS operated flights, please contact Sales Support at us.sales.support@fly.virgin.com or call 1(800) 862-8621.

For all other VSbulletin information, please visit: <http://www.vsflyinghub.com/en/vsbulletin>