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## VSbulletin 068 - Adverse Weather - Super Typhoon Mangkhut

We need to let you know that due to Super Typhoon Mangkhut we are offering customers traveling to, from or through the below destinations between September 15-17, 2018 options to rebook to a later date or re-route via another gateway if traveling onward.

Date	To/from/through
September 15-17, 2018	Hong Kong (HKG)

We are offering customers with an original ticket issue date on or before September 12 2018, travelling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

### Rebooking Policy:

#### 1) Rebook for travel up to September 22, 2018

- Rebook the same booking class on the new date if available until September 22, 2018.
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS or VS\* codeshare.
- Update the SI field with the following information:  
**SI FOC DATE CHANGE DUE TO SUPER TYPHOON MANGKHUT**
- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO PER TYPHOON MANGKHUT**” in the endorsement box and where supported precede the fare calculation with an “I-“

#### 2) Reroute for travel until September 22, 2018

- Rebook the same booking class on the new date/route if available until 27 September 2018.
- If the original booking class is not available, rebook one that is and re-fare the booking.
- Only rebook on VS or VS\* codeshare.

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- Reroute only applicable on unused tickets. The customer will need to pay any additional fare and taxes.
- Update the SI field with the following information:  
**SI REROUTE CHANGE DUE TO PER TYPHOON MANGKHUT**
- Please reissue tickets to include “**INVOL REROUTE DUE PER TYPHOON MANGKHUT**” in the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked and travel must be no later than September 22, 2018.

**Refunds** – will be as per the fare conditions of the ticket.

For the most up to date information on any upcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

For Delta's up to date information please visit Delta  
Pro: <https://pro.delta.com/content/agency/gb/en/home.html>

If you have any questions about VS operated flights, please contact Sales Support at [US.salestsupport@fly.virgin.com](mailto:US.salestsupport@fly.virgin.com) or call 1-855-485-9064.

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