

 VSbulletin

VSbulletin 065 – API requirements for travel to the USA

We'd like to remind you of the importance of Advance Passenger Information (API) for customers traveling to the USA from the UK. Specifically, there is a requirement for all customers to provide their country of residence and details of the full address for their first night's accommodation in the US.

To make their arrival nice and smooth, they shouldn't include their hotel name when providing the first line of their arrival address; they only need the street number and street name.

For example:

Incorrect address:

"Lake Buena Vista Village Resort and Spa" or "Lake Buena Vista Village Resort and Spa, 8113 Resort Village Drive"

Correct address:

"8113 Resort Village Drive"

This ensures we are capturing the information correctly for U.S. Customs and Border Protection and will also speed up the immigration process for your customers on arrival.

Your customers can provide this information in the following ways:

- at the time of booking
- after they've made a booking to the US by selecting 'Update Booking' within 'Manage Your Flights' on the Virgin Atlantic website
- when they use our Kiosk Check In facilities
- at airport check in

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.

For all other VSbulletin information, please visit http://www.vsflyinghub.com/en_us/vsbulletin

If you have any questions about VS operated flights, please contact Sales Support at US.salessupport@fly.virgin.com or call 1-855-485-9064.