



VSbulletin 063 – UPDATE 4: Changes to our flying program

Following VSbulletin 025, 026, 036, 037 and 052, we need to let you know about a change to our flying program. After a change of equipment, our Premium cabin will now be available again on the following routes.

Flight number	Dates	Day of week	Route
VS 29 / 30	Sep 6, 2018 to Sep 30, 2018	Except Thursday	London Gatwick (LGW) to Barbados (BGI)
VS 109 / 110	Sep 1, 2018 to Sep 5, 2018	Except Tuesday	Manchester (MAN) to Atlanta (ATL)
VS 29 / 30	Oct 1, 2018 to Oct 26, 2018	Except Thursday	London Gatwick (LGW) to Barbados (BGI)
VS 29 / 30	Nov 2018	Nov. 5, 7, 8, 11, 12, 14, 15, 2018	London Gatwick (LGW) to Barbados (BGI)
VS 97 / 98	Nov 2018	Nov. 6, 10, 13, 2018	London Gatwick (LGW) to St. Lucia (UVF) to Tobago (TAB)

Booking information for Premium customers

Passengers previously booked to travel in the Premium cabin, where bookings were made prior to December 10, 2017, will be rebooked back into the originally booked Premium cabin, at no additional cost.

Any of your customers affected by this change of equipment due to travel in September can be viewed in your GDS.

Any of your customers affected by this change of equipment due to travel in October or November can be viewed in your GDS after September 3, 2018.

Fare recalculation ticketed please see below:

- Manually build ticket using the historic valid Economy fare basis

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- The ticket will show an Economy fare basis against a Premium booking class
- Please update the SI field with the following information:

SI VS FOC REISSUE DUE TO INVOL CHANGE DUE TO EQUIP CHANGE VSXXX/VSXXX

Where the downgraded ticket has not yet been refunded, please see below:

- Calculate the refund:
 - Original K/H booking classes recalculate using fares at time of creation in N class for the sector updated to Economy
 - Original S/W booking classes recalculate using fares at time of creation in Q class for sector updated to Economy
 - Upon calculation please request the refund via your GDS.
 - Alternatively, you can request via BPS which can take 10-12 weeks
- Please update the SI field with the following information:

SI VS PARTIAL REFUND DUE TO INVOL CHANGE DUE TO EQUIP CHANGE VSXXX/VSXXX

If you have any questions about this, please contact Sales Support:

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For all other VSbulletin information, please visit: http://www.vsflvyinghub.com/en_us/vsbulletin