

 VSbulletin

VSbulletin 062 – Adverse Weather – New York

We need to let you know that due to the weather conditions in the New York area we are offering customers traveling to, from or through the below destinations on July 17, 2018 options to rebook to a later date or re-route via another gateway if travelling onward.

Date	To/from/through
July 17, 2018	New York JFK (JFK) Newark (EWR)

We are offering customers traveling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Rebooking Policy:

1) Rebook for travel up to July 20, 2018

- Rebook the same booking class on the new date if available until July 20, 2018.
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO NEW YORK WEATHER

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO NEW YORK WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

2) Reroute for travel until July 20, 2018

- Rebook the same booking class on the new date/route if available until July 20, 2018.
- If the original booking class is not available, rebook one that is and re-fare the booking.
- Only rebook on VS or VS/DL codeshare.
- Reroute only applicable on unused tickets. The customer will need to pay any additional fare and taxes.
- Update the SI field with the following information:

 VSbulletin**SI REROUTE CHANGE DUE TO NEW YORK WEATHER**

- Please reissue tickets to include “**INVOL REROUTE DUE TO NEW YORK WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked and travel must be no later than July 20, 2018.

Refunds – will be as per the fare conditions of the ticket

For the most up to date information on any forthcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

For Delta's up to date information please visit Delta Pro: <https://pro.delta.com/content/agency/gb/en/home.html>

If you have any questions about VS operated flights, please contact Sales Support at us.sales.support@fly.virgin.com.

For all other VSbulletin information, please visit: http://www.vsflyinghub.com/en_us/vsbulletin