

 VSbulletin

VSbulletin 061 – Flying Club account information

We know from your customers how important it is to them that they accrue the correct miles for the flights they've taken with us.

There are a few things you can do to help us make sure their miles are added to their account.

- **Flying Club numbers begin with a 1 and are 10 digits**
 - Any Flying Club numbers beginning with 006,007,008,009 need to be updated in any customer profiles
- **The name in the Flying Club account should exactly match the passenger name on their booking and passport**
 - If it doesn't, please direct the Flying Club member to call our Flying Club team on +44 (0)344 412 2414
- **Flying Club numbers should be added using the following entry:**
 - Amadeus: FFNVS-1234567890
 - Galileo: M.VS1234567890
 - Sabre: FFVS1234567890
 - Worldspan: 3SSRFQTVVSHK/VS1234567890-1.1 (where 1.1 is pax 1)
- Should your customer not have their Flying Club details to hand, they can also add their number themselves via My booking on our website at any time before travel

Learn more about our Flying Club at <https://www.virginatlantic.com/in/en/flying-club.html>

If you have any questions about this, please contact Sales Support at US.sales.support@fly.virgin.com.

For all other VSbulletin information, please visit http://www.vsflighthub.com/en_us/vsbulletin