

 VSbulletin

VSbulletin 059 – Adverse Weather – USA North East

We need to let you know that due to the weather conditions in the North East of the USA we are offering customers travelling to, from or through the below destinations on June 27-28, 2018 options to rebook to a later date or re-route via another gateway if travelling onward.

Date	To/from/through
June 27-28, 2018	Baltimore (BWI) Boston (BOS) New York JFK (JFK) New York LaGuardia (LGA) Newark (EWR) Newburgh (SWF) Washington Dulles (IAD) Washington DC (DCA) White Plains (HPN)

We are offering customers travelling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Rebooking Policy:**1) Rebook for travel up to July 1, 2018**

- Rebook the same booking class on the new date if available until July 1, 2018.
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS or VS/DL codeshare.

Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO NORTH EAST US WEATHER

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO NORTH EAST US WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

2) Reroute for travel until July 1, 2018

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- Rebook the same booking class on the new date/route if available until July 1, 2018.
- If the original booking class is not available, rebook one that is and re-fare the booking.
- Only rebook on VS or VS/DL codeshare.
- Reroute only applicable on unused tickets. The customer will need to pay any additional fare and taxes.

Update the SI field with the following information.

SI REROUTE CHANGE DUE TO NORTH EAST US WEATHER

- Please reissue tickets to include “**INVOL REROUTE DUE TO NORTH EAST US WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked and travel must be no later than July 1, 2018.

Refunds – will be as per the fare conditions of the ticket.

For the most up to date information on any forthcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

For Delta’s up to date information please visit Delta
Pro: <https://pro.delta.com/content/agency/gb/en/home.html>

If you have any questions about VS operated flights, please contact Sales Support at US.sales.support@fly.virgin.com.

For all other VSbulletin information, please visit:
http://www.vsflyinghub.com/en_us/vsbulletin