

 **VSbulletin**

VSbulletin 057 – Changes to our flying programme – Barbados

We need to let you know about a change to our flying programme, where the day of operation will change.

Flight number	Dates	Original departure day	New departure day	Route
VS 77	From April 1, 2019 to June 27, 2019	Monday Thursday	Tuesday Friday	Manchester (MAN) to Barbados (BGI)
VS 78	From April 1, 2019 to June 27, 2019	Monday Thursday	Tuesday Friday	Barbados (BGI) to Manchester (MAN)

Booking information

Passengers have been accommodated on the new day of operation and this can be viewed in your GDS.

Bookings will be re-protected in the same class of service using the original fare stored.

Alternative Options

If the options offered are unsuitable, customers may be offered one of the following alternatives:

Date Change

- Rebook the same booking class on the new date using the original stored fare.
- If the original booking class is not available, the customer will need to pay any additional fare and taxes.
- Update the SI field with the following information:

SI VS INVOL FOC DATE CHANGE DUE TO SCHEDULE CHANGE VS XX/DATE

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- Please reissue tickets to include “SI VS INVOL FOC DATE CHANGE DUE TO SCHEDULE CHANGE VS XX/DATE”. In the endorsement box and where supported precede the fare calculation with an “I-“

Refund

- Customers may be offered a full refund. Please request the refund through your GDS.
- All refunds will be credited to the original form of payment.
- Update the SI filed with the following information:

**SI VS INVOL REFUND DUE TO SCHEDULE CHANGE VS XX/DATE
SI REFUND DUE TO SCHEDULE CHANGE VS XX/DATE**

If you have any questions about this, please contact Sales Support:

US.salessupport@fly.virgin.com

For all other VSbulletin information, please visit http://www.vsflighthub.com/en_us/vsbulletin