

 VSbulletin

Virgin Atlantic VSbulletin 039 – UPDATE: Changes to our flying programme

Following VSbulletin 037, we have updated the booking information for Premium Economy customers.

For passengers booked to travel in Premium Economy cabin:

- We will offer partial refunds on their Premium Economy booked seat if the passenger is rebooked into Economy cabin on the same flight.

Fare recalculation for Seat Only ticketed and IT un-ticketed please see below:

- Original K/H booking classes recalculate using fares at time of creation in X class for the sector updated to Economy. Should N class fare be available please contact sales support via email as per details below.
- Original S/W booking classes recalculate using fares at time of creation in Q class for sector updated to Economy.

Upon calculation please request the refund through BSP.

- Passengers downgraded from Premium Economy to Economy cabin will be offered an extra-legroom seat at no additional cost subject to seat availability, and provided travel is on the original flight and departure date.
- This will be implemented after the schedule change at the soonest opportunity.

If you have any questions about this, please contact Sales Support:

UK - sales.support@fly.virgin.com or on +44344 2097705.

US - VSSalesSupport@delta.com or on 001 855 485 9064

For DL ticketed customers please contact UK Delta Sales Support on 0800 783 0747 or Email SalesSupport.uk@delta.com

For all other VSbulletin information, please visit <http://www.vsflyinghub.com/en/vsbulletin>