

 VSbulletin

## Virgin Atlantic VSbulletin 009 - Adverse Weather Disruption – Hurricane Irma

We need to let you know that we are monitoring the expected weather conditions caused by hurricane Irma over Antigua. Currently all flights will operate as scheduled.

However, we are offering customer's travelling to, from or through Antigua from 5 September to 11 September options to rebook to a later date or reroute on any Virgin Atlantic operated flights

### Rebooking Policy:

#### 1) Re-book for travel on or before 12 October 2017

- Rebook the same booking class on the new date if available
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS
- Update the SI field with the following information:  
**SI VS INVOL DATE CHANGE DUE TO HURRICANE IRMA**  
**SI FOC DATE CHANGE DUE TO HURRICANE IRMA**

Please reissue tickets to include "INVOL DATE CHANGE DUE TO HURRICANE IRMA". In the endorsement box and where supported precede the fare calculation with an "I-".

#### 2) Re-route for travel on or before 12 October 2017

- Rebook the same booking class on the new date/route if available until 12 October 2017
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS.
- Re-route only applicable on unused tickets. The customer will need to pay any additional fare and taxes.
- Update the SI field with the following information:  
**SI VS DATE CHANGE REROUTE DUE TO HURRICANE IRMA**  
**SI REROUTE CHANGE DUE TO HURRICANE IRMA**

Please reissue tickets to include "INVOL DATE CHANGE/REROUTE DUE TO HURRICANE IRMA". In the endorsement box and where supported precede the fare calculation with an "I-".

Tickets must be re-issued and rebooked and travel must be completed no later than 12 October 2017

For the most up to date information on any forth coming disruptions, please visit our website:

<http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

If you have any questions about VS operated flights, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44344 2097705.

For all other VSbulletin information, please visit <http://www.vsflvyinghub.com/en/vsbulletin>