

 VSbulletin

VSbulletin 051 – UPDATE: Changes to our flying programme

Following VSbulletins 026 and 037, we need to let you know about a change to our flying programme. After a change of equipment, our Premium cabin will now be available again on the following route.

| Flight number | Dates | Day of week | Route |
|---------------|-----------------------------------|-------------|--|
| VS 89 / 90 | May 25, 2018 to September 7, 2018 | Friday only | London Gatwick (LGW) to St. Lucia (UVF) to Grenada (GND) |

Booking information for Premium customers

Passengers previously booked to travel in the Premium cabin, where bookings were made prior to 11 February 2018, have been rebooked back into the Premium cabin, at no additional cost.

Fare recalculation for Seat Only and IT un-ticketed please see below:

- Manually build ticket using the historic Economy valid fare basis
- The ticket will show an Economy fare basis against a Premium booking class
- Please update the SI field with the following information:

SI VS INVOL CHANGE DUE TO EQUIP CHANGE VS89/VS90

Fare recalculation ticketed please see below:

- Manually build ticket using the historic valid Economy fare basis
- The ticket will show an Economy fare basis against a Premium booking class
- Please update the SI field with the following information:

SI VS FOC REISSUE DUE TO INVOL CHANGE DUE TO EQUIP CHANGE VS89/VS90

Where the downgraded ticket has not yet been refunded, please see below:

Calculate the refund:

- Original K/H booking classes recalculate using fares at time of creation in N class for the sector updated to Economy

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- Original S/W booking classes recalculate using fares at time of creation in Q class for sector updated to Economy
- Upon calculation please request the refund via your GDS.
- Alternatively, you can request via BPS which can take 10-12 weeks
- Please update the SI field with the following information:

**SI VS PARTIAL REFUND DUE TO INVOL CHANGE DUE TO EQUIP CHANGE
VS89/VS90**