

 VSbulletin

VSbulletin 047 – Adverse Weather – South East UK

We need to let you know that due to the weather conditions in the South East of the United Kingdom we are offering customers travelling to, from or through the below destinations on March 17-18, 2018 options to rebook to a later date or re-route via another gateway if travelling onward.

Date	To/From/Through
March 17-18, 2018	London Heathrow (LHR) London Gatwick (LGW)

We are offering customers travelling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Rebooking Policy:

1) Rebook for travel up to March 21, 2018

- Rebook the same booking class on the new date if available until March 21, 2018.
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO SOUTH EAST UK WEATHER

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO SOUTH EAST UK WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

2) Reroute for travel until March 21, 2018

- Rebook the same booking class on the new date/route if available until March 21, 2018.
- If the original booking class is not available, rebook one that is and re-fare the booking.
- Only rebook on VS or VS/DL codeshare.

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- Reroute only applicable on unused tickets. The customer will need to pay any additional fare and taxes.
- Update the SI field with the following information:

SI REROUTE CHANGE DUE TO SOUTH EAST UK WEATHER

- Please reissue tickets to include “**INVOL REROUTE DUE TO SOUTH EAST UK WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked and travel must be no later than March 21, 2018.

Refunds – will be as per the fare conditions of the ticket.

For the most up to date information on any forthcoming disruptions, please visit our website:

https://www.virginatlantic.com/us/en/help-centre/flight-disruptions.html?nav_trav_delay

For Delta's up to date information please visit Delta Pro: <https://pro.delta.com/>

For all other VSbulletin information, please visit:-

http://www.vsflyinghub.com/en_us/vsbulletin