



VSbulletin 043 – Adverse Weather Disruption – USA East Coast

We need to let you know that due to the weather conditions in the East Coast of the USA we are offering customer's travelling to, from or through the below destinations on March 7-8, 2018 options to rebook to a later date or re-route via another gateway if travelling onward.

Date	From/Through to UK	Origins
March 7-8 2018	Boston (BOS), New York (JFK), New York (EWR)	Albany (ALB) Allentown (ABE) Scranton (AVP) Hartford (BDL) Gambell (GAM) Westchester County (HPN) Philadelphia (PHL) Providence (PVD) Harrisburg (MDT) Newburgh (SWF)

We are offering customer's travelling to, from or through these routes, the option to rebook onto a flight on a later date at no extra charge.

Rebooking Policy:

1) Rebook for travel March 11, 2018

- Rebook the same booking class on the new date if available until March 11, 2018.
- If the original booking class is not available, re-book the next available booking class within the same cabin (no additional collection or change fee will be charged).
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO EAST COAST WEATHER

- Please reissue tickets to include “**SI FOC DATE CHANGE DUE TO EAST COAST WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

2) Reroute for travel until March 11, 2018

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- Rebook the same booking class on the new date/route if available until March 11, 2018.
- If the original booking class is not available, rebook one that is and re-fare the booking.
- Only rebook on VS or VS/DL codeshare.
- Reroute only applicable on unused tickets. The customer will need to pay any additional fare and taxes.
- Update the SI field with the following information:

SI REROUTE CHANGE DUE TO EAST COAST WEATHER

- Please reissue tickets to include “**INVOL REROUTE DUE TO EAST COAST WEATHER**”. In the endorsement box and where supported precede the fare calculation with an “I-“

Tickets must be re-issued and rebooked and travel must be no later than March 11, 2018.

Refunds – will be as per the fare conditions of the ticket.