

Virgin Atlantic Stop Press

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Adverse Weather Disruption – USA North East Coast

We need to let you know that in view of the forecasted weather conditions, customers booked to travel to/ from/ through New York (JFK and Newark), Boston and Washington between 13 March and 17 March 2017 who would prefer to rebook, may do so without penalty.

Rebooking Policy:

1) Re-book for travel to be completed on or before 24 March 2017.

- Rebook the same booking class on the new date if available until 24 March 2017.
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:
SI FOC DATE CHANGE DUE TO NORTH EAST US WINTER WEATHER
- Please reissue tickets to include “INVOL DATE CHANGE DUE TO NORTH EAST US WINTER WEATHER”. In the endorsement box and where supported precede the fare calculation with an “I-“.

Tickets must be re-issued and rebooked and travel must be no later than 24 March 2017.

For the most up to date information on any forth coming disruptions, please visit our website:

<https://www.virginatlantic.com/flightinfo/viewFlightStatusSetup.action>

In addition, if customers are UK mobile phone users they can update their mobile phone details in 'My Booking' in order for us to send text messages in the event of further disruptions.

If you have any questions about VS operated flights, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.

For DL operated flights please contact UK Delta Sales Support on 0800 783 0747 or Email SalesSupport.uk@delta.com

For all other Stop Press information, please visit www.vsflighthub.com/updates/stop-press