

# Virgin Atlantic Stop Press

## Virgin Atlantic Stop Press 910

### Changes to our flying programme

We need to let you know that we will be making some changes to our flying programme for travel in April and May 2017.

- These changes will affect routes to Atlanta, San Francisco and Orlando.
- We will also be making some changes to the aircraft operating some of these routes.

We are working closely with our partner Delta Air Lines to accommodate as many customers as possible by offering a choice of alternative flights, or a full refund if they no longer wish to travel.

For customers that have booked Premium Economy on Virgin Atlantic operated flights and are subsequently moved onto a Delta Air Lines operated flight in main cabin, we will offer partial refunds on their Premium Economy booked seat.

Scheduled changes to our flying programme will be communicated via your GDS.

It's never our intention to disappoint our customers, and we'd like to apologise for any inconvenience caused by this change.

If you have any questions about VS operated flights, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44344 2097705.

For DL operated flights please contact UK Delta Sales Support on 0800 783 0747 or Email [SalesSupport.uk@delta.com](mailto:SalesSupport.uk@delta.com)

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