

Virgin Atlantic Stop Press

Virgin Atlantic Stop Press 903

Adverse weather disruption – London Heathrow

We need to let you know that in view of the forecast weather conditions we're offering our customers the option to change their flight, without penalty, if travelling to/from/through Heathrow 12 January 2017.

Rebooking Policy:

1) Re-book for travel to be completed on or before 14 Jan 2017

- Rebook the same booking class on the new date if available until 14 Jan 2017
- Only rebook on VS or VS/DL codeshare
- Update the SI field with the following information:
SI FOC DATE CHANGE DUE TO HEATHROW WINTER WEATHER
- Please reissue tickets to include "INVOL DATE CHANGE DUE TO HEATHROW WEATHER ". In the endorsement box and where supported precede the fare calculation with an "I-"

Tickets must be re-issued and rebooked and travel must be no later than 14 January 2017.

For the most up to date information on any forthcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>. For Delta's up to date information please visit Delta Pro <https://pro.delta.com/content/agency/gb/en/home.html>

In addition UK mobile phone users can update their mobile phone details in 'My Booking' in order for us to send text messages in the event of further disruptions.

If you have any questions about VS operated flights, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705. For US travel agents only:001 855 485 9064 or for DL operated flights please contact UK Delta Sales Support on 0800 783 0747 or Email SalesSupport.uk@delta.com

For all other Stop Press information, please visit www.vsflyinghub.com/updates/stop-press