

# Virgin Atlantic Stop Press

## Virgin Atlantic Stop Press 895- London Heathrow- Chicago O'Hare route suspension

We need to let you know that we will be suspending our seasonal London Heathrow – Chicago O'Hare service from Summer 2017 (01 May).

On the 17 December 2016 our automated rebooking system will begin re-protecting customers onto alternative flights.

If you wish to re-protect your customers prior to the 17 December please find the below policies:

- Full Refund  
Update the SI field with the following information:  
**SI VS INVOL REFUND DUE TO VS XX SUSPENSION**
- Re-protect  
Re-protect via DTW, JFK, ATL, MSP or any other VS or VS/DL codeshare with onward connections on DL domestic flights  
Re-book same booking class  
Update the SI field with the following information:  
**SI VS INVOL REROUTE FOC DUE TO VSXX SUSPENSION**

If you have any questions about this, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44344 2097705.

For DL operated flights please contact UK Delta Sales Support on 0800 783 0747 or Email [SalesSupport.uk@delta.com](mailto:SalesSupport.uk@delta.com)

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