

Virgin Atlantic Stop Press

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Virgin Atlantic Stop Press 894 – System upgrade complete

We are pleased to announce that the migration of our Passenger Service System to AIR4 is now complete. All systems are fully functional and our new website www.virginatlantic.com is up and running.

Air4 will provide a number of benefits to our customers and partners, which we will update you on over the coming weeks but include aligned applications; enhanced online, mobile, & kiosk experience; improved service recovery and airport experience and more VS Flying Club benefits.

If you encounter any difficulties following our system migration, please click here www.vsflyinghub.com/air4support

Thank you for your patience during this upgrade and we hope our customers will enjoy the benefits that this improvement will bring.

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.