

Virgin Atlantic Stop Press

Stop Press 890 – Revision to Liat Interline Baggage Agreement

We need to let you know that there is a Revision to Liat Interline Baggage agreement.

Transfer Baggage Agreement between Liat Limited and Virgin Atlantic Airways.

Start Date: 10 October 2016
Connecting Points: Antigua, Barbados & Grenada

Variations at connecting points:

At **ANU** interline baggage is transferred both from LI to VS and VS to LI.

At **BGI** interline baggage must be collected on arrival at BGI and rechecked with the outbound carrier.

At **GND** interline baggage must be collected on arrival at GND and rechecked with the outbound carrier.

Baggage Allowances/Procedures and Excess charges:

As per each airline's baggage policy with the following exceptions:

- LIAT will accept Virgin's free baggage allowance of 3 pieces at 32 kgs each per Upper Class customer and 2 pieces at 23 kgs each for Premium Economy customer.
- The VS free baggage allowance for infants is 1 piece at 23 kgs

Virgin's RBDs (Reservation Booking Designators):

Upper Class identified by the letters **Z, I, C, D, J and G**

Premium Economy identified by the letters **K, S, W, H and P**

Economy identified by the letters **O, N, X, Q, E, M, U, L, R, B, Y, V and T**

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Virgin's Excess Baggage Charges per sector:

1 st Extra Bag	USD100
2 nd & Subsequent Extra Bags	USD200
Overweight Bags (23 – 32 kgs)	USD100
Oversized Bags	USD60

NB: The overweight and oversized amounts to be combined if a bag is both overweight and oversized and bags weighing more than 32 kgs are not to be accepted.

Handling Procedure

Transfers from VS to LI:

- VS will through check all baggage for customers departing LGW and transferring to LIAT at ANU or BGI provided that excess baggage charges are collected on behalf of LIAT as applicable
- For customers travelling beyond GND, VS will only tag baggage to GND. Customers will need to collect their baggage and clear Immigration and Customs with their bags and re-check with LIAT.
- VS will issue a two stage Miscellaneous Charge Order (MCO) that includes the applicable LIAT excess baggage charges and inform customers with excess baggage that coupon no.2 of the document must be available to give to LIAT on arrival in ANU or BGI to avoid being charged again.
- VS will accept all transferring excess baggage for LIAT on a standby basis and identify such baggage with an excess/stand by tag.
- LI staff will pre-check customers and print boarding passes.

Transfers from LI to VS:

- Establish if customers are making a connection (through tickets only) on VS and in which class booked. Refer to LIAT PNR or hard copy of e-ticket or reservation.
- VAA cannot accept through tagging on tickets that are not through tickets as these names will not appear on their inbound connection list and the customer will not be able to check-in at the Transfer Desk.
- Advise customers that excess baggage accepted on standby.
- If customers choose to pay excess baggage charges only for the LIAT segment, then the customers baggage must be checked only to the transfer point.

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- Advise the customers that bags are tagged to Transfer Point only and that he/she must clear Immigration and Customs and go to the Virgin Atlantic check-in counter to be checked in and pay the excess charges there.
- This transaction cannot be done at the Transfer Desk.
- Through tagging can only be done for customers holding through tickets. Customers on separate tickets must clear Immigrations and Customs and go to the check-in counter.
- Customers with infants (with a baggage allowance) will be charged from the LI point of origin to the transfer point. However, since VS accepts the infant with a bag allowance, customers may be accepted at the Transfer desk; providing the customers are on through tickets.
- Customers transferring at BGI are to be advised to collect bag in BGI and take to VS check in counter.