

Virgin Atlantic Stop Press

Stop Press 887 – Hurricane Matthew – Florida

We need to let you know that due to the forecast weather conditions from Hurricane Matthew, customers booked to travel to, from and through Miami and Orlando who prefer to rebook may do so without penalty.

Date	Flight number	Route
6 OCTOBER	VS15/16	ORLANDO
6 OCTOBER	VS75/76	ORLANDO
6 OCTOBER	VS5/6	MIAMI
7 OCTOBER	VS5/6	MIAMI
7 OCTOBER	VS27/28	ORLANDO
7 OCTOBER	VS75/76 & VS73/74	ORLANDO

Rebooking Policy:

1) Re-book for travel

- Rebook the same booking class on the new date if available. Travel must be completed on or before 12 October 2016.
- Only rebook on VS or VS/DL codeshare.
- Update the SI field with the following information:
SI VS INVOL FOC DATE CHANGE DUE TO HURRICANE MATTHEW
- Please reissue tickets to include "INVOL FOC DATE CHANGE DUE TO HURRICANE MATTHEW". In the endorsement box and where supported precede the fare calculation with an "I-"

For the most up to date information on any forthcoming disruptions, please visit our website: <http://www.virgin-atlantic.com/gb/en/travel-information/flight-status.html>

In addition UK mobile phone users can update your mobile phone details in 'My Booking' in order for us to send text messages in the event of significant disruptions.

If you have any questions about VS operated flights, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705. For US travel agents only: 001 855 485 9064

For DL operated flights please contact UK Delta Sales Support on 0800 783 0747 or Email SalesSupport.uk@delta.com