

Virgin Atlantic Stop Press

Virgin Atlantic Stop Press 884 - Change to Sports Equipment Policy

We need to let you know that effective 31 August 2016; we will be changing our Sporting Equipment Policy.

The change will be effective for bookings ticketed on/after 31 August 2016.

Customers who have purchased their ticket prior to 31 August will be entitled to carry one piece of free sports equipment in addition to their baggage allowance in line with the existing policy.

- The new policy will allow customers to use their standard baggage allowance to carry 1 piece of sporting equipment (up to 23kg & 190x75x65cm)
- Customers who have already used their standard baggage allowance will be able to purchase 1 extra piece of sports equipment (up to 23kg & 190x75x65cm) for 65 GBP / 100 USD
- Any further sporting equipment in addition to the customer's standard allowance and 1 extra sports piece will be subject to our standard excess fees including charging for oversize (baggage over 90x75x43cm) Please visit Virgin Atlantic website for further baggage charges.

Example Economy Allowance:

	VS Current Policy	VS New Policy (Effective 31 August 2016)
Sports Bag Size	190 x 75 x 65 CM	190 x 75 x 65 CM
Sports Bag weight	23kg	23kg
Sports Bag fee	Free	£65
Total baggage allowance	1 bag + 1 sports piece	1 bag of which sports piece can be part of allowance

Here's an example of how it will work.

	VS Current Policy	VS New Policy (Effective 31 August 2016)
Example 1 Customer with 1 bag and 1 bike	£0	£65
Example 2 Customer with 1 bike	£0	£0

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.