

Virgin Atlantic Stop Press

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Summer Peak Travel Advice

As our Summer Peak Season travel period is approaching, we wanted to remind you that it is important to ensure that you put your customer's details into the PNRs to ensure that we have their contact details should there be a need to contact the customer.

It would also be a great time to get in touch with your booked customers and ensure that they are aware of all the Inflight services they can receive when travelling with Virgin Atlantic or Delta Air Lines this summer.

- For customers travelling over the next 6 weeks, please make sure they've allocated their seats, ordered their children's/special meals and booked any special assistance they may require.
- Should customers want to talk to Virgin Atlantic directly over the summer period to allocate seats, order child or special meals or to book special assistance they can call 0344 742 4391 (Open 9:00 – 18:00 Mon- Fri – up until 31 Aug).
- Any customers travelling on Delta can manage their booking at Delta.com to allocate their seats, child meals and special assistance.

Detailed information on what is available on our flights can be found here:

[Advanced Seat Assignment](#)

[Check In](#)

[Dietary Requirements](#)

[Group Travel](#)

[Kids Meals](#)

We would also encourage you to advise customers of the benefits of online check-in and printing Boarding Passes at home prior to arriving at the airport, or to use mobile/E Boarding Passes to ensure a smooth and stress free experience.

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on 0344 2097705.