

# Virgin Atlantic Stop Press

This information is just for you. Please don't share it externally.

## **Virgin Atlantic Stop Press 861**

### **Zika Virus in Mexico, Barbados and \*South America**

We need to let you know there are reports of an outbreak of Zika virus in Mexico, Barbados and South America.

The Zika Virus spreads via the bite of an infected mosquito, and may produce mild symptoms such as a rash, conjunctivitis (eye redness), fever and joint pains. It generally resolves within a week, and while no vaccine or specific treatment is available, there is evidence of risk to unborn babies when the pregnant mother becomes infected.

Customers travelling to Mexico, Barbados and \*South America who are pregnant and do not wish to travel can be offered the following options.

Applicable to customers booked on or before 30 April 2016. Travel should be rebooked before 20 Feb 2016. Refund applications should be made before the original date of travel.

#### **1. Rebook to a later date**

Rebook to a later date free of charge; this will be subject to seasonal supplements being paid.

Should the new dates result in a lower fare, the difference can be refunded via BSP.

#### **SI VS DATE CHANGE DUE TO ZIKA VIRUS**

#### **2. Rebook on a VA flight to another destination**

Reroute to an alternative VA destination with no change fee.

Any additional fare cost will be charged.

Should the new destinations result in a lower fare, the difference can be refunded via BSP.

#### **SI VS RE-ROUTE DUE TO ZIKA VIRUS**

# Virgin Atlantic Stop Press

This information is just for you. Please don't share it externally.

### 3. Refund

Customers no longer wishing to travel can apply for a full refund.

**SI VS FULL REFUND DUE TO ZIKA VIRUS**

We are monitoring the situation should further information arise and update you accordingly.

\*VS Marketed and DL operated

If you have any questions about this, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44344 2097705.

For all other Stop Press information, please visit [www.vsflyinghub.com/updates/stop-press](http://www.vsflyinghub.com/updates/stop-press)