

Virgin Atlantic Stop Press

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Virgin Atlantic Stop Press 838

UPDATE: Changes to booking class structure

We need to let you know that Virgin Atlantic will be making some changes to its booking class structure for itineraries with a transatlantic sector in Premium Economy and onward domestic connections within the US. These changes will improve availability on Delta (DL) domestic sectors.

What are the changes?

From 25 July, we will no longer map our W, S, H or K classes to DL's internal US network.

How will passengers booked in affected classes be reprotected?

- All existing bookings will be reprotected across to the new booking class over the next few days into the following classes:

Original VS Marketed Class	Passengers will be reprotected into	DL Operated Class
W	Y	Y
S	R	S
H	M	K
K	Q	U

How will these changes impact new bookings?

- All systems have been updated to combine Premium Economy on the transatlantic with the new booking classes as above.

How will these changes impact ticketed bookings?

- All bookings will need to be updated to HK status.
- Agents will be required to re-issue any ticketed bookings.

How will these changes impact un-ticketed bookings?

- All existing bookings will be re-protected across to the new booking class over the next few days.
- All bookings will need to be updated to HK status.
- The fare quote will be moved to the fare quote history and you will need to re-file the fare, or manually re-create the fare if the applicable contract has expired.
- If your GDS permits, you can force in the original fare.

For all bookings please add **SI VS INVOL RE-PROTECTION**

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.