

# Virgin Atlantic Stop Press

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Stop Press 829 - UPDATE: APD updates for children up to 16 years and new coding for child discounts.

## UK Air Passenger Duty (APD) for children up to 16 years.

As you are aware APD was abolished for children aged between 2-11 years travelling in our Economy cabin, on all flights departing from UK airports from the 1 May 2015.

In addition to this APD has been abolished for all young persons aged between 12-15 years inclusive travelling in the Economy cabin, on all flights departing UK from 1 March 2016.

The GDS systems have been updated and will display correctly for a young person travelling after 1 March 2016. However, if you have a booking where the APD has been charged incorrectly please follow the steps below to apply for a refund.

### Policy

The refund of GB tax applies if all of the following criteria are met for ticketed Passenger Name Reference (PNR):

- 1) Is the passenger flying out of the UK on or after 1 March 2016?
- 2) Is the passenger aged 12, 13, 14, 15 years old?
- 3) Ticket is an Economy Class ticket?

### Process

- 1) Tickets issued for departure on and after 1 March 2016 should be reissued with Air Passenger Duty (GB) tax removed.
- 2) Residual value refunds; a refund application must be submitted via Bank Settlement Plan link (BSPLink), with the original and new ticket numbers included.  
**Note** - in 'Reason for refund', ensure the wording "**APD Refund U16**" is quoted. Failure to do so will result in delay for the approval of the refund on APD.
- 3) Refund of the tax amount should be made as per the original form of payment.
- 4) Ticket must be reissued by original ticketed travel agent on VS ticket stock only.

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## **New coding for child discounts – effective immediately**

Since the introduction of the new exemptions for children under 16yrs we have updated our child discount coding to show a new age range of 12-15 years, which will be charged at 100% of the adult fare with a new character/ticket designator to represent these passengers.

### **Published Fares = Ticket Designator IN/CH or YP**

Add 'IN' for infants, 'CH' for children 2-11 and 'YP' for young person's 12-15 in the ticket designator field e.g.

XLXGB/IN

XLXGB/CH

XLXGB/YP

### **Leisure Nets = Fare Code of I/C or Y**

Add 'I' for infants, 'C' for children 2-11 and 'Y' for young person's 12-15 in the fare code field e.g. for seat only

XLXGBI/SO10

XLXGBC/SO10

XLXGBY/SO10

If you require any specific entries for the above please contact your GDS provider directly.

For any other questions, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44344 209 7705.

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