

# Virgin Atlantic Stop Press

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## Virgin Atlantic Stop Press 828

UPDATE: TAP Pilots' Union Strike from 01 - 10 May 2015

We need to let you know the TAP Pilots' Union has announced a strike from 01 - 10 May, which will affect the TAP operation.

Whilst TAP continues to seek a resolution, Virgin Atlantic is adopting the following policy for customers in the event that industrial action is taken, which will result in flight cancellations or disruptions.

For any customers using a TAP service to connect onto a Virgin Atlantic service (booked as a through ticket), please re-accommodate them on alternative flights up to three days either side of the strike dates.

Please ensure the lowest available booking class within the same cabin is used and include the following OSI message:

### **“SI VS INVOL REROUTE DUE TO STRIKE”**

Alternatively, a refund may be given on the connecting sector. A new ticket to be re-fared for travel on an alternative airline connecting with the Virgin Atlantic service in accordance with the applicable fare conditions.

If you have any questions about this, please contact Sales Support at [sales.support@fly.virgin.com](mailto:sales.support@fly.virgin.com) or on +44344 2097705.

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