

Virgin Atlantic Stop Press

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Virgin Atlantic Stop Press 815

UPDATE: Air Passenger Duty (APD) will no longer be charged on Economy flights for children under 12 years from 1 May 2015

We wanted to share with you the good news that Air Passenger Duty (APD) will no longer be charged on Economy flights for children under 12 from 1 May 2015.

We'll be refunding APD already paid for children booked to fly in Economy on or after 1 May 2015, and we'd like to inform you of the process in order to apply for an APD refund.

Policy

The refund of GB tax applies if all of the following criteria are met for ticketed Passenger Name Reference (PNR):

- 1) Passenger is under 12 years on/after 1 May 2015, (travelling from a UK airport)
- 2) Ticket is issued before 8 December 2014 (Tickets issued after 8 December 2014 will be quoted as a child fare without GB tax)
- 3) Ticket is an Economy Class ticket
- 4) Ticket is issued on a child fare

Process

- 1) Child tickets issued for departure on and after 1 May 2015 should be reissued with Air Passenger Duty (GB) tax removed
- 2) Residual value refunds; a refund application must be submitted via Bank Settlement Plan link (BSPLink), with the original and new ticket numbers included
Note - in 'Reason for refund', ensure the wording "**APD Refund U12**" is quoted. Failure to do so will result in delay for the approval of the refund on APD
- 3) Refund of the tax amount should be made as per the original form of payment
- 4) Ticket must be reissued by original ticketed travel agent on VS ticket stock only

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.

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