

Virgin Atlantic Stop Press

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Virgin Atlantic Stop Press 809

UPDATE: Upper Class LHR Express train (HEX)

We wanted to let you know that if an eligible Upper Class customer wishes to travel on the LHR Express train (HEX) either to or from LHR, they will no longer have to purchase their own ticket or collect a voucher from the Revivals lounge.

When a HEX ticket is requested, the train journey will be booked by Virgin Atlantic directly with LHR Express and the customer will be issued an e-voucher. Please continue to advise customers to contact the Virgin Atlantic Contact Centre directly to book their HEX tickets on +44 (0) 344 579 1111

A minimum of 24 hours notice is required.

- Upper Class passengers travelling in J, D, I and C class can use the Heathrow Express train instead of a chauffeur driven car.
- Passengers can combine a chauffeur driven car with HEX. Tristar can collect a passenger from their chosen address and take them to either Paddington Station.
- There are NO Upper Class check-in facilities at Paddington.

If you have any questions about this, please contact Sales Support at sales.support@fly.virgin.com or on +44344 2097705.

For all other Stop Press information, please visit www.vsflyinghub.com/updates/stop-press