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Virgin Atlantic Stop Press 785

UPDATE: New daily service to Atlanta

Thanks to our partnership with Delta Air Lines, Virgin Atlantic will be operating a daily London Heathrow to Atlanta route.

From 26 October 2014, Virgin Atlantic will begin operating one of Delta's three daily Heathrow Atlanta flights. The new services will expand the award winning service offered by both carriers to its customers as well as provide greater choice for travel between the UK and North America. The two airlines will codeshare on each other's operated services, maximizing the customer appeal of the joint schedule.

In return, Delta will be operating one of the two daily London Heathrow to Los Angeles flights currently operated by Virgin Atlantic (VS23/ VS24). This new Delta service will mark the airline's first nonstop flight between Los Angeles and London Heathrow and is Delta's seventh nonstop destination between London and the United States.

This development demonstrates how the partnership, launched earlier this year is increasing the network of both carriers. Virgin Atlantic will have its first ever access to Delta's Atlanta hub, the busiest airport in the world, providing their customers with expansive and unprecedented access to connect to points throughout the United States, Canada, Mexico and the Caribbean. The airline will now be able to offer over 100 additional international and domestic connections to its customers. This brings the total number of onward connections available through this partnership to over 200.

Reprotection of passengers booked to travel with Virgin Atlantic on flight numbers VS23 and VS24 beyond 25 October 2014:

Passengers who are booked to travel with Virgin Atlantic on flight numbers **VS23** and **VS24** after 25 October 2014, will automatically be rebooked to travel on flight numbers **VS4035** and **VS4034** operated by *Delta*. Notification of this change will be sent via your GDS.

If this option is unsuitable, customers may be offered one of the following alternatives:

1. Rebook on to the next available VS7/ VS8 flight operated by Virgin Atlantic. The original booking class must be available. Please update the SI field with the following information:

SI VS FOC CHANGE DUE VS23/VS24 INVOL DL METALSWAP

Should the original booking class not be available, please contact Sales Support.

2. A refund of any unused sectors. Please update the SI field with the following information:

SI VS REFUND AUTH DUE TO VS23/24 ROUTE CANCELLATION

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FAQ'S:

What is the last date the VS23 and VS24 is operating?

The last date of operation for the VS23 and VS24 is 25 October 2014.

Is the baggage allowance the same for the Delta operated codeshare flight?

Yes, the marketing carriers baggage allowance applies.

Do Virgin and Delta fly from the same Terminal at Heathrow?

No, the VS7 (operated by Virgin Atlantic) departs from Terminal 3 and the VS4035 (operated by Delta) operates from Terminal 4.

What are the flight timings of Delta and Virgin Atlantic's new winter 2014 services?

Delta and Virgin Atlantic's new winter 2014 services, now bookable, are scheduled as follows:

Flight No.	Departs	Arrives	Aircraft Type
VS103	London-Heathrow (LHR) 09:25	Atlanta (ATL) 14:20	A330-300
VS104	Atlanta 17:30	London- Heathrow 06:35 (+ 1 day)	A330-300

Delta's LHR-LAX flights will operate as follows:

Flight No.	Departs	Arrives	Aircraft Type
VS4035	London-Heathrow (LHR) 15:00	Los Angeles (LAX) 20:31	B767-300 ER
VS4034	Los Angeles (LAX) 21:21	London-Heathrow (LHR) 15:25 (+1 day)	B767-300 ER

Combined, the two airlines operate a total of 32 peak daily nonstop flights between North America and the UK of which 24 flights operate between London Heathrow and popular US destinations.

If you have any queries relating to this communication, please contact Sales Support - sales.support@fly.virgin.com or +44 344 209 7705.